Positano

FLAME TOWER



THE 2G

QUICK START GUIDE · THE 2G · POSITANO COLLECTION

Your first evening.

Una sera a Positano — six steps, one sunset.

17:00	17:30	18:00	18:30	19:00	23:00
Arrivo	*Il Gas*	*La Prova*	*Accensione*	*Il Calore*	*Buonanotte*
UNPACK	CONNECT	LEAK TEST	LIGHT	WARMTH	SHUT DOWN

LAVA HEAT ITALIA

Outdoor use only. Read your Owner's Manual before assembly and first use.

LHI-2G

17:00

Arrivo

STEP 1

Unpack and place your tower

- Unbox with two people. Your 2G arrives fully assembled and ready to place.
- Remove all foam, ties and protective film. Inspect the glass column. Never operate with cracked or chipped glass.
- Stand it on firm, level, non-combustible ground in open air, clear of awnings, branches and walls by the distances in your Owner's Manual.

17:30

Il Gas

STEP 2

Connect the fuel

- **Propane.** Start with the control OFF and the cylinder valve closed. Set a standard 20 lb LP cylinder upright in the base.
- Thread the regulator onto the cylinder valve clockwise, hand-tight only. Keep the hose free of kinks and clear of hot surfaces.
- **Natural gas.** A licensed gas professional makes the connection to your gas line. Fuel conversions are done only by a qualified technician with the Lava Heat kit.

18:00

La Prova

STEP 3

Test every connection

- Mix equal parts dish soap and water. With the control OFF, slowly open the cylinder valve.
- Brush the mix on every connection: cylinder valve, regulator and both hose ends. Growing bubbles mean a leak. Close the valve, re-tighten and test again.
- Still bubbling? Do not use the heater. Call us. Never check for leaks with a flame. Repeat at every cylinder change.

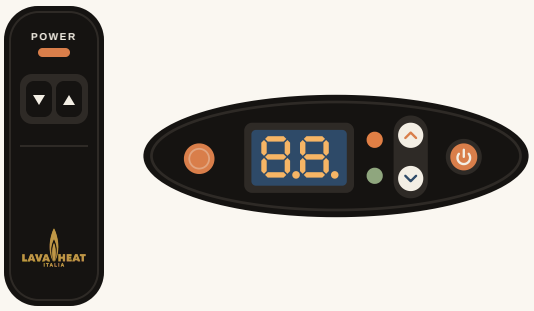
18:30
Accensione
STEP 4

Light the flame

Batteries first. Before your first light, fit 2 D batteries in the burner and AAA batteries in the remote. Without fresh batteries, the 2G cannot ignite.

THE 2G · REMOTE IGNITION

1. Open the cylinder valve fully.
2. Press the red button on the remote or control panel until you hear a beep, then a clicking cycle.
3. Once the column glows, set your warmth with the arrows. There are five Clima-Comfort settings.



Remote · Control panel

USING YOUR 2G

Red on/off · Warmer · Cooler

First light takes patience. A new 2G can need 20 to 30 ignition cycles to purge air from the fuel line, clear dust and debris, and warm the thermocouple. This is normal: just press the red button again. Code on the display? See page 5.

19:00
Il Calore
STEP 5

Find your comfort zone

TruBTU™ measures what you actually feel: air temperature at set distances from the flame on a 50°F evening.

MODEL	INTIMATE	CONVERSATION	EDGE
The 2G	3 ft · 77°F	5 ft · 67°F	8 ft · 60°F

The glass column and hood run very hot. Keep children, pets and fabrics clear, and turn off in strong wind.

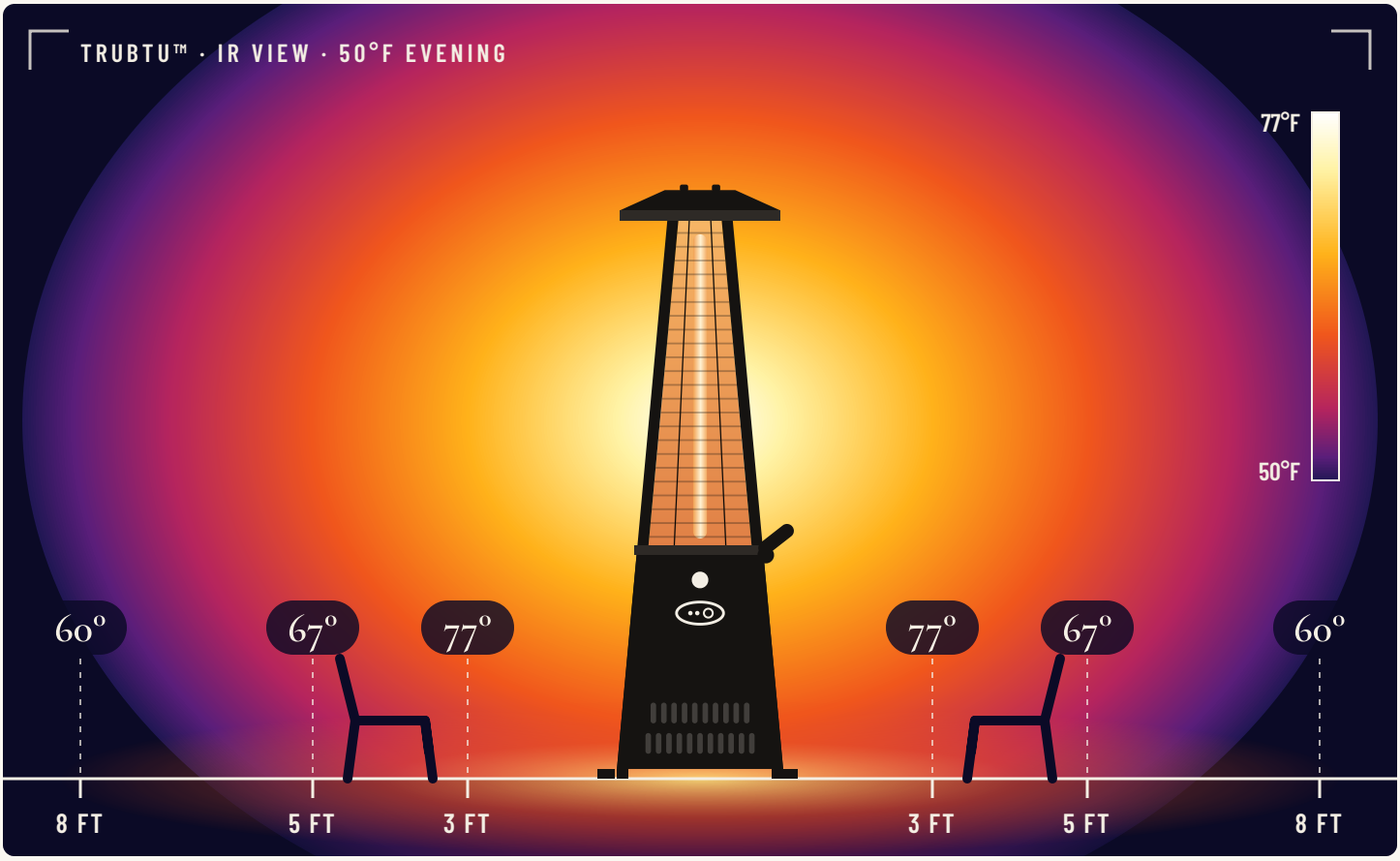
23:00
Buonanotte
STEP 6

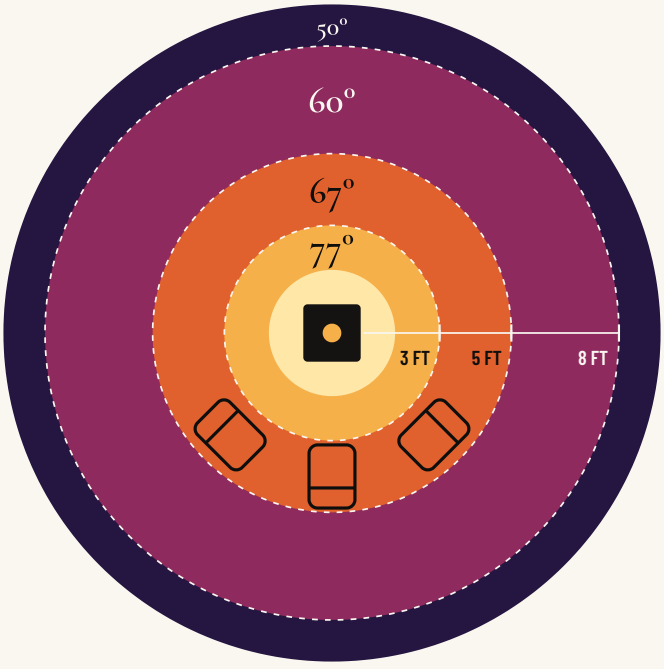
Shut down for the night

- Press the red button to turn off, then close the cylinder valve.
- Let the tower cool completely before fitting its cover.
- Store propane cylinders outdoors and upright, never in a home or garage.

How far the warmth reaches

What the 2G feels like on a 50°F evening, seen from the side and from above.





TOASTY · ABOUT 77°F
Within 3 ft. Warm hands and close conversation.

COMFORTABLE · ABOUT 67°F
3 to 5 ft. The sweet spot for your chairs.

NOTICEABLE · ABOUT 60°F
5 to 8 ft. The outer edge of the warmth.

EVENING AIR · 50°F
Beyond 8 ft. For a bigger group, add a second tower.

Drawn to scale: the 2G stands 92 in tall. TruBTU™ measured on a 50°F evening in still air; wind, humidity and nearby walls change what you feel.

21:00
Il Display
2G ONLY

If your 2G shows a code

The 2G checks itself every time it starts. If something isn't right, it stops safely and shows a code on the control panel. Find the code below and try the fix. If the code comes back, call us.

DISPLAY	WHAT IT MEANS	WHAT TO DO
E1	**It sensed a flame before it should have**	Turn the heater off and wait until the flame is fully out and the gas has cleared, about five minutes. Then start again.
E2	**It didn't light within 25 seconds**	Check the cylinder valve is open and the cylinder isn't empty, then press the red button to start another cycle. A new 2G can need 20 to 30 cycles to purge air from the line. That's normal.
E3	**The gas safety valve won't open**	Turn the heater off, close the cylinder valve and call us. This one needs a service part.
E4	**The tower is leaning or was bumped**	A safety switch shut it off. Make sure the tower stands upright on firm, level ground, then start again.
E5	**The battery voltage is too high**	Use standard 1.5V D batteries in the burner. A higher-voltage battery triggers this code.
E6	**The control panel has a fault**	Turn the heater off and call us. The control panel needs replacing.
	**Low battery: it won't start**	Put fresh D batteries in the burner. The heater works again as soon as the new battery is in. If the remote stops responding, replace its AAA batteries.

Code keeps coming back? Call us and tell us the code. It helps us send the right part the first time. Never open the control panel or gas parts yourself.

310-559-1700
customerservice@lavaheat.com

SAFETY FIRST, ALWAYS

If you smell gas

1. Shut off gas to the appliance.
2. Extinguish any open flame.
3. If the odor continues, move away and immediately call your gas supplier or fire department.

OUTDOOR USE ONLY

Never use inside a home, garage, tent, vehicle or any enclosed space. Carbon monoxide can kill.

La Cura *care through the seasons*

THE FINISH

Mild soap, warm water and a soft cloth. No abrasives or solvents. By the coast, rinse off salt air regularly.

THE GLASS

Clean only when fully cool, with glass cleaner and a soft cloth. Replace cracked glass before the next use.

BURNER & HOSE

Each season, check the hose for cracks and clear insects or webs from the burner and air openings.

COVER & STORE

Cover the tower once cool. Disconnect and store the propane cylinder outdoors when not in use.

LIFETIME FRAME · 5 YEARS PARTS · 5 YEARS FINISH · 1 YEAR BURNER & GLASS

Parts only; labor and freight not included. Full terms at lavaheat.com/warranty-and-product-care

WE'RE HERE TO HELP

customerservice@lavaheat.com · 310-559-1700

lavaheat.com/troubleshooting

Lava Heat Italia · 940 W. Washington Blvd., Los Angeles, CA 90015 · Est. 2001

Buona serata.